



AN IMPORTANT UPDATE TO YOUR HSBC DEBIT MASTERCARD®

Dear customer,

As New Zealand strives to contain the COVID-19 virus, the NZ payments industry will **increase the contactless card payment limit to NZ\$200**. This is the amount you can purchase up to, without the need to enter your PIN.

- This change is being rolled out progressively and will be available at certain retailers – starting early April 2020.
- You should always follow the prompts on the retailer's PIN pad.
- It applies to all contactless cards, which includes your HSBC Debit Mastercard.
- You cannot opt out of this limit increase.
- This change is a temporary measure in response to COVID-19. It is expected the limit will remain in place for a period of time. The industry will be guided by the Government.
- Please take care to ensure your Debit Mastercard is in your possession at all times and check your account regularly.

Your HSBC Debit Mastercard Terms and Conditions currently refer to the old contactless payment limit of NZ\$80. To reflect the increase to NZ\$200, the reference to NZ\$80 in section 1.4. of the HSBC Debit Mastercard Terms and Conditions (on page 8, which sets out how you can access your account, including the contactless payment limit) is replaced with NZ\$200. Other than this change, all other terms and conditions stay the same.

For any further details on your HSBC Debit Mastercard, please feel free to call our 24/7 contact centre on 0800 02 80 88 if calling within New Zealand, or on +64 9 368 8557 if calling from outside of New Zealand (international toll charges apply).

Yours sincerely

A handwritten signature in black ink, appearing to read 'M Milicich', written in a cursive style.

Martine Milicich
Head of Retail Banking and Wealth Management
HSBC New Zealand

The [HSBC Debit Mastercard Terms and Conditions](#) apply.

Fees and charges apply to the HSBC Debit Mastercard. These are available online in our [Retail Banking and Wealth Management Fees and Charges brochure](#).

Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated.

Please visit www.hsbc.co.nz for further details.

The benefits and features set out above are current as at the date they appear on our website. However, they may be subject to change at any time at our discretion. We will try to notify existing customers of any change that may impact them either in advance of the change or shortly afterwards.

Issued by The Hongkong and Shanghai Banking Corporation Limited, incorporated in the Hong Kong SAR, acting through its New Zealand branch.