

‘Green ID via BioVerify’ service privacy notice:

1. Your personal information is collected and submitted through the BioVerify website and app supplied by Green ID Limited (“GreenID”) on behalf of HSBC (“GreenID via BioVerify”) to verify your identity so that HSBC can provide you with banking products and services. The purposes of identity verification checks being performed, include fraud prevention and to facilitate the carrying out of any applicable customer identification procedure under the Anti-Money Laundering and Counter Financing of Terrorism Act 2009 (NZ), the anti-money laundering and counter-terrorist financing laws of any other applicable country and other legal requirements for which an applicable identification procedure is required (“**Purpose**”).
2. BioVerify is supplied by GreenID, who collects and processes your information solely in order to provide a service to HSBC for the Purpose, and GreenID is not permitted to use it for any other purposes. Your information is not retained by BioVerify except to the extent required by GreenID for billing HSBC for the service, including your name, date of birth and residential address.
3. The information used to verify your identity may include your name, date of birth, residential address, Government issued identifier (such as your driver’s licence or passport number), your nationality and other information associated with your Government issued identifier and/or your identity documents. The information may also include a photograph submitted by you of your face and head through BioVerify.
4. The extracted data from the information you submit through BioVerify will be presented to you for checking, and you will be required to give your consent to the collection of your personal information prior to your identity being verified with various electronic data sources. The information will be subject to an information match request in relation to relevant official records, and a corresponding information match result will be provided via the use of third party systems, including (but not limited to) those of GreenID.
5. If you decide not to provide your personal information via BioVerify, HSBC will need to collect your information from you and undertake required verifications in another way or may not be able to provide you with banking products and services.
6. You have rights of access to and correction of your personal information under the Privacy Act 1993. To the extent you require further information on HSBC’s collection, use and disclosure of information and access to and correction of your information generally, please refer to our [privacy policy](#).

Terms of use

1. By submitting your information through the BioVerify website and/or app (“BioVerify”) you agree to these terms of use and to the collection, use and disclosure of your information in accordance with our [privacy statement](#) (Green ID via BioVerify’ service privacy notice).
2. You confirm that the information you submit through BioVerify is accurate and that you are authorised to provide the information.
3. You agree to use Green ID via BioVerify’ service solely for the purpose of verification of your identity in order for HSBC to provide banking products and services to you, as further detailed in the [Green ID via BioVerify service privacy notice](#).
4. You acknowledge that if your identity is unable to be verified through Green ID via BioVerify service, HSBC may require you to verify your identity by other means in order for HSBC to be able to provide you with banking products and services.
5. You may be able to re-submit an updated or corrected version of your claim of identity information details through BioVerify on the basis that you legitimately know how your identity details are recorded on a particular database. You acknowledge that any discrepancy or difference between your identity details will require HSBC to make an assessment as to whether HSBC will accept your changes in BioVerify.
6. If you enter BioVerify you will also become subject to BioVerify’s privacy policies and any other terms and conditions contained therein. You also agree with HSBC that you will comply with the standard BioVerify terms and conditions.
7. You agree to comply with any laws, internet regulations, policies and procedures that apply to use of BioVerify.
8. You agree that where any issues arise that relate to your use of Green ID via BioVerify service or information match data, HSBC is the sole point of contact in relation to those issues.